

We will:-

- Meet with you to discuss your claim (we can arrange home or hospital visits if you are unable to get to our offices)
- Advise you on the prospects of success of your claim
- Deal with the insurance company direct taking the stress off you
- Sort out the funding of your claim
- Guide you through the whole process
- In most cases we can even set up a trust at the end of your matter to stop your compensation affecting your entitlement to benefits and care costs

Call us to discuss your claim. We will not charge you for the initial assessment of your claim and will be able to tell you what you need to do and whether you will be likely to recover compensation.

Please also visit our website at www.dfjlaw.co.uk where you will find further information about our people, the services that we offer and how to find us.

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**PLEASE ASK IF YOU REQUIRE A LARGE
PRINT VERSION OF THIS LEAFLET**

Making a Personal Injury claim

Making a Personal Injury Claim

Every day people are injured in accidents – at home, in their cars, at work and whilst out and about.

At Davey Franklin Jones we offer a free initial consultation to assess whether you have a claim. We may also be able to offer to act for you on a no win no fee basis.

Claiming compensation

Each year over three million people are injured in accidents. In many cases someone or something caused the accident which would entitle the injured person to claim compensation. Personal injury law is complicated, but with our help we aim to make the process of pursuing a claim as straightforward and hassle free as possible.

How we can help

Once you tell us about the accident and any other relevant issues we will be able to give you a good idea about how likely your claim is to succeed and explain the processes involved in taking the matter further. Every claim is unique and it helps to have early advice to make sure that crucial information and evidence is not lost over time.

Costs

If your case has good prospects of success we may be able to take it on under a Conditional Fee Agreement commonly called a 'No Win, No Fee Agreement' usually backed up by an insurance policy. Many people have legal expense cover under their insurance policies and may not realise that they do not have to use the solicitor appointed by their insurance company. Please speak to one of our legal advisors if you would like more information.

My insurance company have given me a solicitor

That's great, providing you are happy with the service you receive. If you would prefer to deal with someone local then you can. Don't believe your insurance company when they say that you are not allowed to choose your own representative. Please speak to one of our legal advisors if you would like more information.

I had an accident a while ago. Can I claim?

Generally you should pursue a claim as early as possible but most claims can be pursued for up to three years after the accident or after you became aware of your injuries. If you were under 18 when the accident happened the rules are slightly different and you should make an appointment to come and see us to discuss the exact circumstances of your accident.

I have been injured. What should I do next?

We recommend that you speak to one of our legal advisors about making your claim. Our professional advisers have many years of claims experience and will be able to consider your own personal circumstances and recover the best levels of compensation.